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Module Four Journal

The first element from users in the initial test cases I found helpful were the parameters they mentioned. For example, one user’s input was to have a list customized by travel history. Another user wanted to see options and deals based on a price limit. Knowing these parameters helps developer to optimize the product based on the customer’s needs. The other element was knowing the customer’s expectations in general, which helped the development process. Knowing whether they software was doing the correct thing or incorrect thing is important. Having clear expectations and goals can help save resources and time.

One thing that is missing from the user stories is the ease of use and layout of the software itself. More specifically, the desired user interface is not given. It would have been helpful to know if they want everything displayed in one place or in many different tabs. Also, it would be good to know if they want descriptions and pictures for every destination. If so, how detailed they want the descriptions and how many pictures they want would be helpful to know. Also, it will help to know if they want reviews or any other information.

Dear User,

I am inquiring about the new travel software. I was wondering ff we could receive more information about how you want the layout and user interface. Do you want there to be as many details as possible or do you want the interface to be as frictionless as possible? Also, how detailed do you want the descriptions of travel destinations to be, and how many pictures of the destinations are prefered? Lastly, do you want to see reviews of the locations or any other information? I would be glad to add or remove any features to accommodate.

Thanks,

Andrew